

# How to find a Service Manual on CSN

1. Login to the HP Channel Services Network (CSN)

hp Laptops & tablets Desktops Printers Ink & toner Displays & accessories Business solutions Support

## HP Channel Services Network

Contact HP CSN  
Become a HP partner

HP CSN overview  
Partner programs

Useful links  
HP newsroom  
HP parts store  
HP Care Pack services

**HP partner testimonial**

"We wanted to work with a reliable company that had a genuine interest in working with us and was as concerned about our problems as we were."  
> read more

David Daikeler  
Customer Service and IT Manager  
Byers' Choice Ltd.  
Byers' choice

**Please Login**

User id:  
Password:  
login problems? **Go**

2. In the Speedcode window, type TINF (Technical Information) and hit Enter

Contact HP CSN My favorites Tools Useful links Profile Logout

**Speedcode** TINF

## HP Channel Services Network

Welcome, United States

Message center  
FAQ  
Change partner  
Printable version

**service delivery** service sales Programs, training & documentation Reporting & administration

HP service delivery  
HP Care Pack services  
HP Warranty lookup  
Unit configuration  
HP part catalog  
HP parts store  
Technical information  
Service provider news  
Service Media Library Page

**Entitlement**  
> HP Warranty lookup  
> Unit configuration

**Parts ordering & claims**  
HP service delivery  
> HP part catalog

**Technical support**  
Support tools & information

**Additional resources**  
> Service Media Library Page  
> HP Unison Partner Portal

**What's new**  
> Attr: GCSN users. Please click here or enter GFAQ speedcode to see new GCSN GFAQ (frequently asked questions) guide on GCSN.

### 3. The Technical Information Search Window will open

Thursday, November 30, 2017 12:53:03 PM CST

Diagnose Before Dispatch**Technical Information**Diagnostic Resources and Tools

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Welcome to Technical Information, one-stop shopping for product service and support documentation!

**Key Value Search**

Product Number *(hint)*  
 Document Number *(hint)*  
 Keyword Text *(hint)*

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**Search Value**

**Product Search** [Add Favorites](#)

Type

Category

Family

Series

Model

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Favorites [Modify Favorites](#)

[Submit](#) [Reset](#) [Help](#)

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Select the appropriate check boxes for the document types you wish to review.

<input checked="" type="checkbox"/> <b>Support Communications</b> <input checked="" type="checkbox"/> Customer Advisory <input checked="" type="checkbox"/> Customer Bulletin <input checked="" type="checkbox"/> Customer Notice <input checked="" type="checkbox"/> Customer Work Instruction (CSR) <input checked="" type="checkbox"/> Product Change Notification <input checked="" type="checkbox"/> Security Bulletin <input checked="" type="checkbox"/> Service Action Advisory <input checked="" type="checkbox"/> Service Advisory <input checked="" type="checkbox"/> Service Bulletin <input checked="" type="checkbox"/> Service Notice <input checked="" type="checkbox"/> Service Product Announcement <input checked="" type="checkbox"/> Service Program Announcement <input checked="" type="checkbox"/> Technical Work Instruction (TWI)	<input checked="" type="checkbox"/> <b>Manuals and Guides</b> <input checked="" type="checkbox"/> Illustrated Parts Map <input checked="" type="checkbox"/> Install Guide <input checked="" type="checkbox"/> Maintenance/Service Guide <input checked="" type="checkbox"/> Parts Guide <input checked="" type="checkbox"/> QuickSpec <input checked="" type="checkbox"/> Reference Manual <input checked="" type="checkbox"/> Service Guide/Manual <input checked="" type="checkbox"/> Technical Reference Guide <input checked="" type="checkbox"/> Training Material <input checked="" type="checkbox"/> Troubleshooting Guide <input checked="" type="checkbox"/> Upgrade Manual <input checked="" type="checkbox"/> User Guide <input checked="" type="checkbox"/> Warranty Statement <input checked="" type="checkbox"/> White Papers	<input checked="" type="checkbox"/> <b>Support Information</b> <input checked="" type="checkbox"/> ActionProcedureMap <input checked="" type="checkbox"/> CPMDMap <input checked="" type="checkbox"/> Support Information <input type="checkbox"/> Top Issue <small>(Note: If you are selecting top issue it will return only top issue documents)</small> <input type="checkbox"/> Software Support & Drivers Information <input type="checkbox"/> Product Bulletin/QuickSpec <input type="checkbox"/> Buy Care Packs
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To customize your **Key Value Search** or **Product Search** above, click on the Advanced search box to define a geographic location and document release date. Additional search criteria for Announcements and Advisories can be defined in the Subcomponent and Operating System fields.

Advanced Search

[Submit](#) [Reset](#) [Help](#)

4. In the Technical Information Search Window, select the following:
  - a. Under Product Search, use the Type drop-down to select Printers and Multifunction
  - b. Under Product Search, use the Category drop-down to select Multifunction and All-in-one
  - c. Under Product Search, use the Family drop-down to select Samsung Laser MFP and All-in-one Products
  - d. Under Product Search, use the Series drop-down to select the Samsung Series of machines
  - e. Under Product Search, use the Model drop-down to select desired Model number
  - f. Uncheck the Support Communications, Manuals and Guides, and Support Information Check Boxes
  - g. Check the Service Guide/Manual Check Box
  - h. Click on Submit

Diagnose Before Dispatch
**Technical Information**
diagnostic resources and tools

Welcome to Technical Information, one stop shopping for product service and support documentation

**Key Value Search**

Product Number *(hint)*

Document Number *(hint)*

Keyword Text *(hint)*

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**Search Value**

**Language**

English ▼

**Product Search** [Add Favorites](#)

**Type**

Printers and Multifunction ▼ a

**Category**

Multifunction and All-in-One ▼ b

**Family**

Samsung Laser MFP and All-in-One Products ▼ c

**Series**

Samsung MultiXpress SL-X7600 Color Laser Mu ▼ d

**Model**

Samsung MultiXpress SL-X7600GX Color Laser ▼ e

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**Favorites** [Modify Favorites](#)

Select a Favorites ▼

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[Help](#)

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Select the appropriate check boxes for the document types you wish to review.

<input type="checkbox"/> Support Communications	<input type="checkbox"/> Manuals and Guides	<input type="checkbox"/> Support Information <span style="float: right;">f</span>
<input type="checkbox"/> Customer Advisory <input type="checkbox"/> Customer Bulletin <input type="checkbox"/> Customer Notice <input type="checkbox"/> Customer Work Instruction (CSR) <input type="checkbox"/> Product Change Notification <input type="checkbox"/> Security Bulletin <input type="checkbox"/> Service Action Advisory <input type="checkbox"/> Service Advisory <input type="checkbox"/> Service Bulletin <input type="checkbox"/> Service Notice <input type="checkbox"/> Service Product Announcement <input type="checkbox"/> Service Program Announcement <input type="checkbox"/> Technical Work Instruction (TWI)	<input type="checkbox"/> Illustrated Parts Map <input type="checkbox"/> Install Guide <input type="checkbox"/> Maintenance/Service Guide <input type="checkbox"/> Parts Guide <input type="checkbox"/> QuickSpec <input type="checkbox"/> Reference Manual <input checked="" type="checkbox"/> Service Guide/Manual <span style="float: right;">g</span> <input type="checkbox"/> Technical Reference Guide <input type="checkbox"/> Training Material <input type="checkbox"/> Troubleshooting Guide <input type="checkbox"/> Upgrade Manual <input type="checkbox"/> User Guide <input type="checkbox"/> Warranty Statement <input type="checkbox"/> White Papers	<input type="checkbox"/> ActionProcedureMap <input type="checkbox"/> CPMDMap <input type="checkbox"/> Support Information <input type="checkbox"/> Top Issue <small>(Note: If you are selecting top issue it will return only top issue documents)</small> <input type="checkbox"/> Software Support & Drivers Information <input type="checkbox"/> Product Bulletin/QuickSpec <input type="checkbox"/> Buy Care Packs

To customize your **Key Value Search** or **Product Search** above, click on the Advanced search box to define a geographic location and document release date. Additional search criteria for Announcements and Advisories can be defined in the Subcomponent and Operating System fields.

Advanced Search

**h**  
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[Reset](#)
[Help](#)

- In the results Window that appears, click on the blue-highlighted Document ID or Title to open the desired Manual

Diagnose Before Dispatch      **Technical Information**      Diagnostic Resources and Tools

[Back To selection Criteria](#)

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**Search Criteria**

Product Model: 16449716

Document Types: Service Guide/Manual

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**Search Results**

NO	DOCUMENT ID	TITLE	DOCUMENT TYPE	Disclosure Level	RELEASE DATE
1	<a href="#">c05526048</a>	<a href="#">Samsung MultiXpress SL-X704, SL-X7x00 Color Laser MFP series, MultiXpress SL-X7500P Color Laser series - Service Manual</a>	Service and Maintain	For HP and Channel Partner Internal Use	May 23, 2017

\* Disclosure Levels define how knowledge can be transferred to a customer. Within CSN, knowledge is shared in four disclosure categories; Public, HP and Customer Viewable, HP and Customer Verbal, and HP and Channel Partner Internal. Only documents with a disclosure level of "Public" may be distributed directly to an end customer.

- A PDF version of the selected Manual will open in separate Window

https://support.hp.com/wps/hp-skp-portlets/kaas/manuals/attachments/Lfxnq5fq4qxtCbURN2AZujFABfY - Internet Expl...

1 / 573      19.6%      Tools      Fill & Sign      Comment

**Bookmarks**

- A3 Color Copier
  - 1. Precautions
    - 1.1. Safety warning
    - 1.2. Caution for safety
      - 1.2.1.

**SAMSUNG** A3 Color Copier

MultiXpress X7 series  
SL-X7600GX / X7500GX /  
X7400GX, SL-X7600LX / X7500LX  
/ X7400LX

**SERVICE MANUAL**

A3 Color Copier      Contents

- 1. Introduction
- 2. Product Specifications and Description
- 3. Electrical and Mechanical
- 4. Troubleshooting
- 5. Connection Diagram
- 6. Reference Information